APPENDIX E

Wiltshire Council Business Plan 2017-2027

Our vision is to create strong communities

Our priorities are:

Growing the Economy

Strong Communities

Protecting the Vulnerable

Our goals are:

Highly Skilled Jobs (Employment)

I can develop my skills & get a good job

- Good schools results
- More apprenticeships and improved access to Further and Higher Education
- More businesses start-up, grow & invest in Wiltshire
- More sustainable tourism and rura jobs

Community wellbeing (Localisation)

I can get involved and influence locally

- Strong community leadership
- More services & assets devolved to parish councils & community groups
- More Neighbourhood Plans
- More volunteers and work with VCS
- High recycling rates & reduced litter
- Military & Civilian communities are well integrated

Early Intervention (Prevention)

I get the help I need as early as possible

- Proactive Early Help & Children's Centres' services.
- Schools that help all pupils achieve
- Reduced social isolation & loneliness
- Improved mental health
- Increased support for carers

Housing & Environment (Sustainable Development)

I live in a good home I can afford

- More affordable homes to rent & buy
- Development where it is needed (implement and review core strategy to protect and enhance environment)
- Successful return of the British Army from Germany to Wiltshire
- Public land released for homes & jobs

Safe Communities (Protection) I feel safe

- Good regulation and consumer protection
- Reduction in Anti Social Behaviour
- Reduction in substance misuse
- Reduced road casualties
- Reduced risk of floods and other threats

Joined up Health & Care (Integration) I receive seamless care

- One service for health and social care
- Improved outcomes for children with a disability and care leavers
- Improved support for those with
- Mental Health or Learning Disabilities
 More social workers embedded with
- Targeted support for complex cases

Transport and Infrastructure (Access

I can get around and access good services

- Road infrastructure is improved
- New infrastructure to support housing & employment growth
- Improved strategic roads & rail
- Accessible public transport services
- Regeneration of town centres

Personal wellbeing (Prevention)

I can take responsibility for my wellbeing

- Healthier population
- Good countryside access and cycling and walking opportunities
- Improved leisure provision through new campuses & community hubs (including libraries and community engagement)

Empowering & Safeguarding Families and Individuals (Personalisation)

I get the right care, right place, right time

- Services put you in control

NHS teams

- Agencies work together to safeguard
- Looked after children are safe & well
- Suitable accommodation in place for vulnerable younger and older people
- Care is at or as close to home as possible

Working with partners as an innovative and effective council

Community Involvemen

Robust decision making which is open inclusive, flexible and responsive

Commercialism

An efficient, commercial and long term approach with an increase in trading of our services and £45m savings by 2021.

People

An outstanding workforce with a can-do attitude - supported through clear career paths, talent management and learning and development

Change

Transforming services through systems thinking, underpinned with a rigorous programme approach.

One Wiltshire Estate

Shared estate with public partners and a strategic, commercial approach.

Digital

Use of dynamic, digital technology and shared records with partners.

Performance

A focus on customers and delivering good outcomes

Delivering together

Designing services with communities; considering new delivery models and joint commissioning with partners